



Terms and conditions:

A deposit value of the 1st load is required when accepting the quote. The deposit is payable to finalize the booking. Confirmation of receipt will be mailed to you. Upon cancellation, 50% of the quoted amount is refundable should payment have been made. This only applies when notice has been given 2 days prior to scheduled slot. Please ensure final settlement is available before the completion of the requested services.

When collection of the 1st load has taken place, client will be notified of any remainder refuse prior to additional charge be applied for approval to proceed. The invoice will be sent after the necessary adjustments are made. On completion of the service, we ask that the clients check that the total load has been removed before team departure to prevent any negative results.

The client is liable to ensure that any removal requirements are cleared with the Estate manager prior to our arrival. All access codes, if needed, must be sent to the main office line (082 741 3801) for distribution prior to the scheduled slot.

The balance of the invoice is to be paid prior to our team leaving the premises after final collection. Should the client refuse to settle the account, further legal action shall take place.

The POPI Act requires businesses to regulate how information is organized, stored, secured, and discarded. This ensures that the business can maintain the integrity and confidentiality of its clients' and employees' personal information by preventing loss, damage, and unauthorized access to the personal data. We can ensure that the above does apply to all of our clients and that no information will be exchanged or provided to external parties without written approval from the client, unless legal action be needed, therefore the necessary client details will be handed over to Kredcor. Reg nr: 2009/140932/23, CFDC: 0016365/06.

Should you prefer to not receive any promotional notifications or to not be added to our mailer list, please send written confirmation to prevent discontent.

On accepting the quote, the client has confirmed to reading, understanding, and agreeing to the terms and conditions listed above. All quotes are valid for a period of 7 days from the quoted date. Should the client fail to provide confirmation, a quote re-evaluation will take place.

Inflation can result in the increase of our quoted services or materials.

If you would like to provide us with any feedback regarding your service experience with us, please email us on info@dcmoveit.co.za or review our services on Facebook.